

NetTeller Text Alerts

Table of Contents

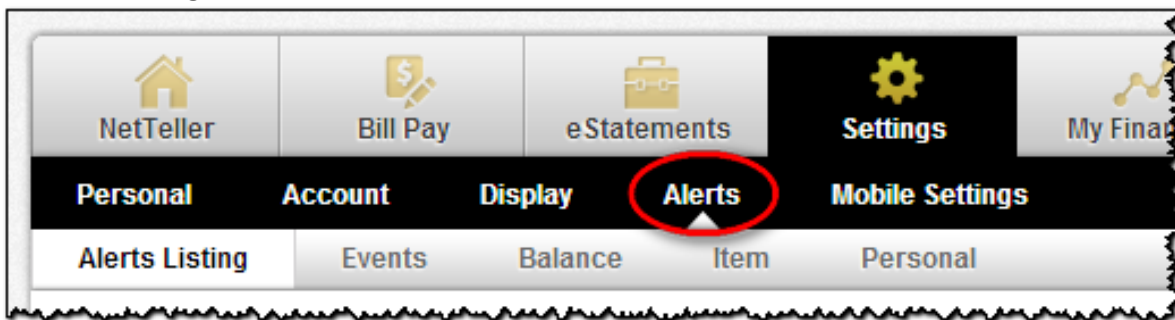
Text Message Alerts.....	1
Opting to Receive Text Alerts	1
Modifying your Mobile Phone Number	3

Text Message Alerts

NetTeller alerts provide a quick and easy way for end-users to stay on top of their account activity. Notifications keep users informed of account activity and help prompt the user to take action if needed. Traditionally NetTeller has offered two types of alerts; login and email. Internet Solutions is excited to offer text message alerts with contract.

Opting to Receive Text Alerts

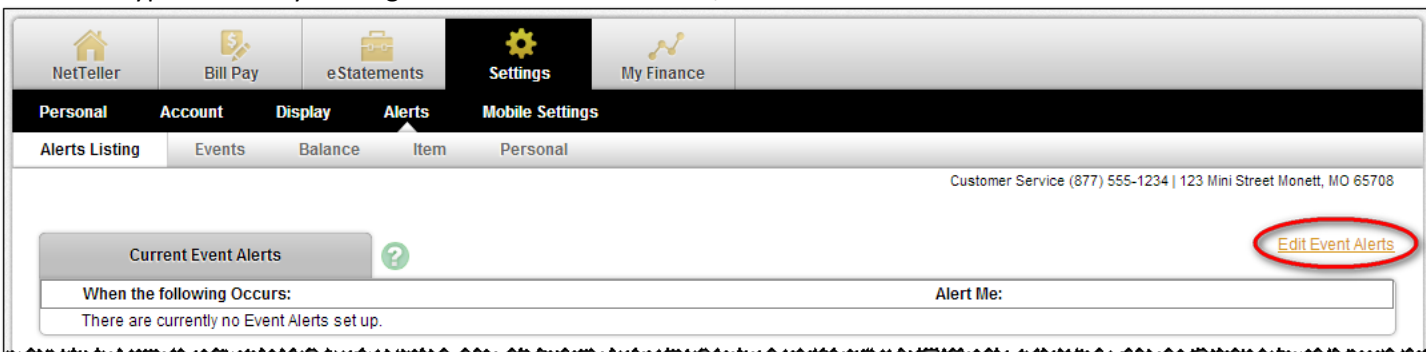
From the **Settings** tab, select **Alerts**.



Four types of alerts are available, Event, Balance, Item, and Personal

- Event – triggered by certain account activities
- Balance – triggered by account balances going above or below a target amount
- Item – triggered by checks clearing
- Personal – Date-driven with free-form text entered

Select the type of alert by clicking on the sub-tab or the Add/Edit link.



Complete the necessary fields. Select **Text** as the delivery method and click **Submit**.

Event Alerts – Select the alert by checking the Text option to the left of the alert title.

Edit Event Alerts							
Alert Type:	When the following occurs:	Alert Type:	When the following occurs:				
<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input checked="" type="checkbox"/> Text	Receiving Incoming ACH Credits	<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input type="checkbox"/> Text	Transfers Expired
<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input type="checkbox"/> Text	Receiving Incoming ACH Debits	<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input type="checkbox"/> Text	Transfers Failed - Restricted
<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input type="checkbox"/> Text	Insufficient Funds (NSF)	<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input type="checkbox"/> Text	Transfers Deleted - Closed Acct

Balance Alerts – Complete the alert specifications and check the Text option.

Balance Alert							
Alert Type:	If the balance in:	Goes:	Amount:				
<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input checked="" type="checkbox"/> Text	Fun Money	<input type="radio"/> Above	<input checked="" type="radio"/> Below	\$	500 . 00
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>							
<small>*May include a fee when delivered via email or text.</small>							

Item Alerts – Complete the alert specifications and check the Text option.

Item Alert				
Alert Type:	If Item Number:	Clears:		
<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input checked="" type="checkbox"/> Text	5624	My Checking
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>				
<small>*May include a fee when delivered via email or text.</small>				

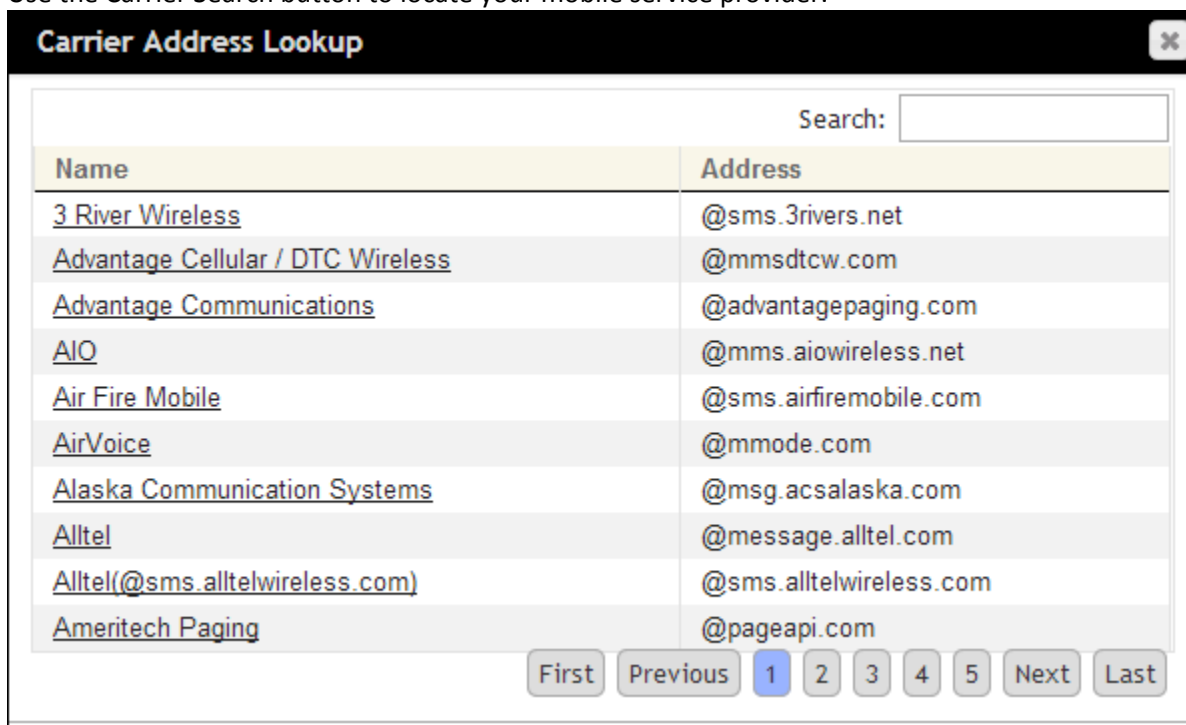
Personal Alerts – Select date to receive alert, enter desired message, and check the Text option.

Personal Alert				
Alert Type:	On:	Alert Message:		
<input type="checkbox"/> Email	<input type="checkbox"/> Login	<input checked="" type="checkbox"/> Text	5/15/2014	Pay insurance premium.
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>				
<small>*May include a fee when delivered via email or text.</small>				

Enter or confirm mobile phone number and carrier and click **Submit**.

Personal Alert	
You have elected to receive alerts via text messaging. Enter your mobile device phone number and then select your wireless carrier to establish an address for alerts sent via text messaging.	
Mobile Phone Number:	913 555 1234
Wireless Provider Address:	@messaging.sprintpcs.c Carrier Search <small>**Standard wireless carrier charges may apply**</small>
<input type="button" value="Accept"/> <input type="button" value="Cancel"/>	

Use the Carrier Search button to locate your mobile service provider.



Carrier Address Lookup

Search:

Name	Address
3 River Wireless	@sms.3rivers.net
Advantage Cellular / DTC Wireless	@mmsdctw.com
Advantage Communications	@advantagepaging.com
AIO	@mms.aiowireless.net
Air Fire Mobile	@sms.airfiremobile.com
AirVoice	@mmode.com
Alaska Communication Systems	@msg.acsalaska.com
Alltel	@message.alltel.com
Alltel(@sms.alltelwireless.com)	@sms.alltelwireless.com
Ameritech Paging	@pageapi.com

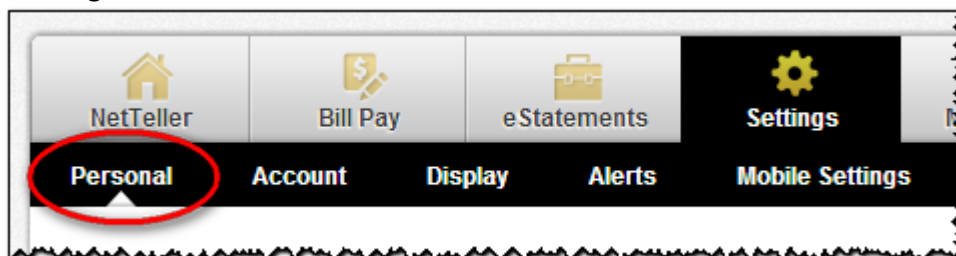
First Previous 1 2 3 4 5 Next Last

If you are unsure which carrier and address to select, you can send a text message to your email address. Once you receive the email, look at the From field. This will show the correct carrier address for your mobile device.


Modifying your Mobile Phone Number

In the event your mobile phone number or provider changes, you can modify that information within NetTeller to ensure that most current information is on file.

From the **Settings** tab select **Personal**.



Changes to your mobile phone information can be made within **Modify Personal Settings**.

Modify Personal Settings 

Current Email Address: jkesler@jackhenry.com

Change Email Address:

Reenter New Email Address:

Mobile Phone Number:

Wireless Provider Address: **Standard wireless carrier charges may apply**

Password Reset